

Policy on Quality, Health & Safety at Work, Environment and Information Security ALSTEF Automation

The strategy and development of ALSTEF Automation are based on the following internal and external challenges to:

1. understand, support and satisfy our customers by building a long-term relationship of trust,
2. invest fully to guarantee the success of our customers' project and maintain a relationship of trust with interested parties,
3. develop innovative, reliable and secure solutions to meet the present and future requirements and expectations of our customers and interested parties,
4. Increase the security level of our information system and digital trust with stakeholders,
5. promote the development of technical expertise and pass on our skills to new talents,
6. strengthen efficiency in the conduct of our projects by pooling know-how through our processes,
7. enable everyone's involvement in the service of the collective by encouraging conviviality and solidarity,
8. encourage responsible attitude and behavior.

These challenges are deeply rooted in our corporate culture, they are the foundations of our Integrated Management System (Quality, Health & Safety, Environment and Information Security). We must make sure that they are deployed at all levels of the company.

In the course of our business and activities, we are committed to:

- Satisfying our customers,
- Respecting requirements (contractual, legal and others) applicable to our products and business,
- Enhancing continuously our Integrated Management System, our performances and collaborators' skills,
- Developing and facilitating a governance model based on consultation, participation and responsibility of the company stakeholders regarding health / safety,
- Avoiding risks regarding Information Security in our facilities and those provided to our customers,
- Reducing risks and providing a friendly and safe work environment for the prevention of accident at work,
- Preventing environmental pollutions at ALSTEF Automation's and on customers' sites and contributing to the protection of natural environment in a durable way.

The Integrated Management System, defining all our processes and their interfaces, is the essential tool that allows us to achieve our profitability targets and to ensure our development.

ISO 9001, ISO 45001, ISO 14001 and ECOVADIS certificates validate progress made so far. ALSTEF is now continuing its process of improvement and innovation with a challenging Research and Development program. Furthermore, we are also committed to promote social contribution through our Corporate Social Responsibility (CSR) strategy.

Along, with the Management Committee and the CSR and QSE Director, I will continue to get personally involved to support these actions in our everyday activities. I count on the involvement and mobilization of all personnel to meet these challenges.

D. GHANEM
Managing Director

Update : 16/01/23